

Proposal to Provide Retail Water Service to Terrace Park



Greater Cincinnati Water Works appreciates the opportunity to provide our proposal for retail water service to the Village of Terrace Park. GCWW charges a flat monthly rate plus a usage charge. Based on average usage, the combined charges are slightly lower than those currently paid by Terrace Park to Indian Hill.

GCWW will also assume responsibility for upgrading Terrace Park water assets during the next 30 years. Through an infrastructure surcharge, Terrace Park will get 14,000 feet of new connecting water mains, replacement of existing water mains, new water meters for all accounts, and replacement of all private-side lead service lines.

Additionally, we will provide comprehensive fire hydrant maintenance, repair, and painting.

Key Takeaways:

- **GCWW will upgrade and improve water infrastructure to include replacement of aging water mains, installation of 14,000 feet of new water main connections, repair and maintenance of fire hydrants, and replacement of lead service lines. This is a major investment in the water system's future.**
- **Customers will have access to a full-serve Contact Center that handles inbound calls, SMS text messaging, and emails. Also, we have a dedicated team to handle emergencies during evenings and on weekends.**
- **GCWW bills monthly, which we have found helps customers pay their bills on time.**

Here's what GCWW can offer you:

- **PFOA/PFOS-free water on Day One of GCWW service** through advanced treatment technologies.
- **Reliable water service** – GCWW service has been unaffected by recent drought conditions.
- **Enhanced customer service** – Professional call center services, online and traditional billing/payment options, monthly billing, and customer assistance programs.
- **Responsive distribution system maintenance** – 24/7 dispatch and crews ready to respond to water leaks and breaks.
- **Lead Replacement** – GCWW will include Terrace Park in its Lead Service Line Replacement Program and remove any lead lines over the next 15 years.

Our nationally recognized experts work closely with advanced water research institutions, state and federal regulators, networks of leading utilities, and developers of cutting-edge technology to bring the highest quality service to our customers.

2026 Rates	Current Provider	GCWW
Usage Rate (per CCF)	\$6.75	\$4.83
Base Charge	-	\$10.53
Usage Charge (avg. 8.33 CCF)	\$56.23	\$40.23
TOTAL	\$56.23	\$50.76

Infrastructure Surcharge (30 Years)	Current Provider	GCWW
Infrastructure Charge (per CCF)	\$1.69	\$4.44
TOTAL (8.33 CCF)	\$14.08	\$36.99

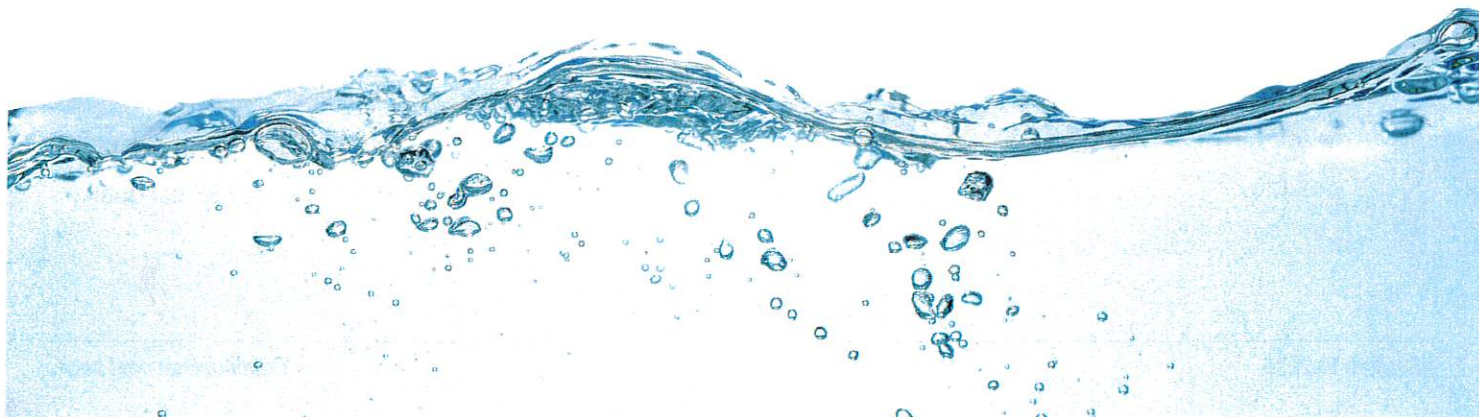
Fire Hydrant Maintenance	Current Provider	GCWW
Monthly Flat Fire Charge	-	\$2.50

TOTAL Monthly Bill (2026 Rates; 8.33 CCF)	GCWW
Current Terrace Park	\$70.31
GCWW Proposal: Includes fire hydrant maintenance, full infrastructure maintenance, new metering, lead line replacement	\$90.25



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WATER WORKS**



Safe, Clean and Plentiful

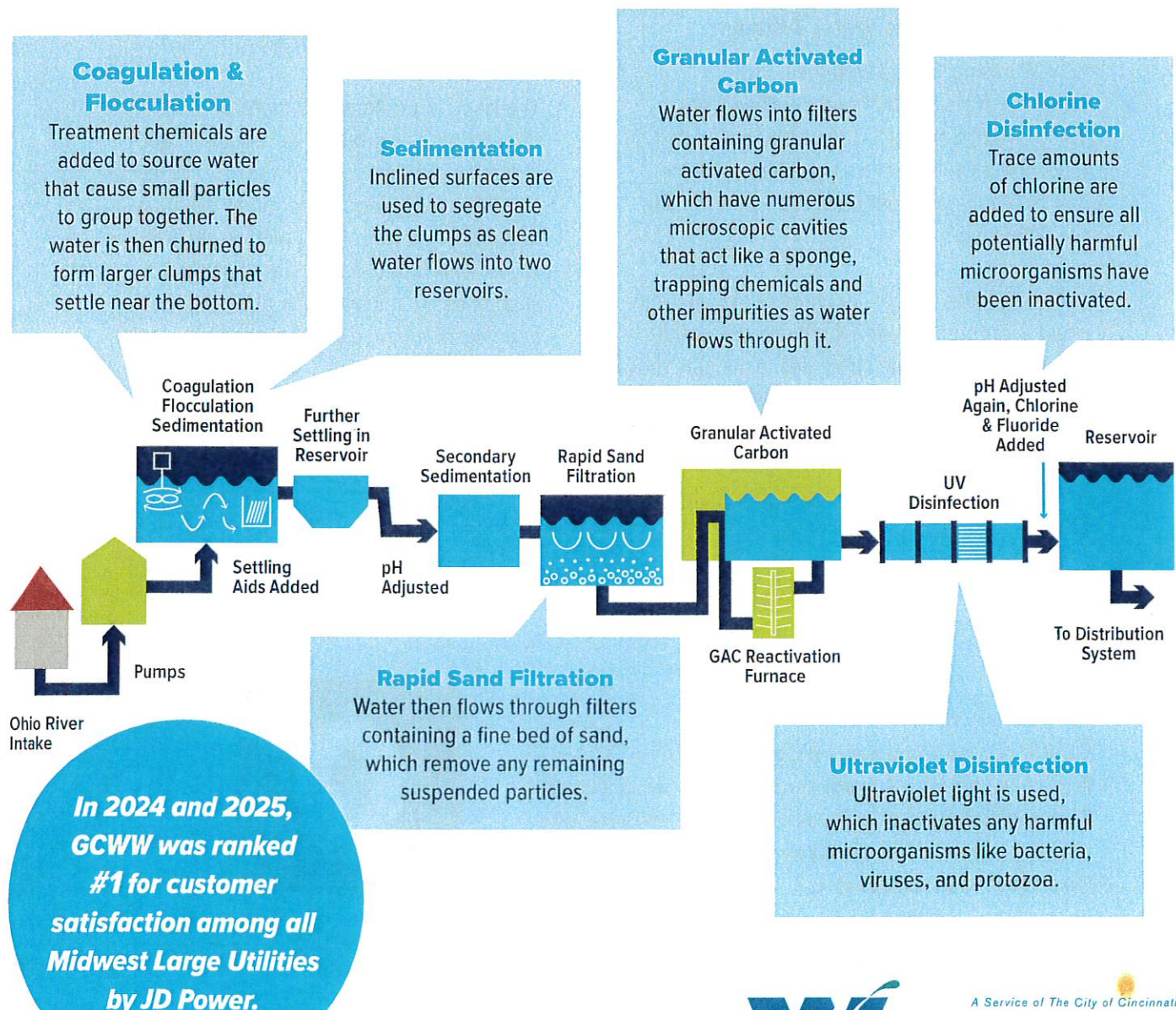
Highest Quality Water

Greater Cincinnati Water Works provides the highest quality drinking water to more than 1.1 million people throughout the Greater Cincinnati region.

To ensure the best quality, GCWW's team of scientists conduct about 600 tests on samples every day. Our award-winning utility is a national leader in the water industry, known for our expertise and adherence to strict standards.



Our water meets or exceeds all state and federal regulations. We use a cutting-edge multi-barrier approach to treat our water. All water is treated using:



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Did You Know?

Protecting Your Drinking Water

Due to the susceptibility of each water source to contamination, GCWW actively participates in two regional collaborative Source Water Protection Programs - one for the Ohio River (Ohio River Source Water Alliance) and a second for the Great Miami Buried Valley Aquifer (The Hamilton to New Baltimore Ground Water Consortium). These programs are designed to identify and mitigate risks to the drinking water supplies before water gets to the treatment plants. Both programs have been endorsed by the Ohio EPA.

Ohio River Source Water Alliance

GCWW has partnered with the Northern Kentucky Water District and the Ohio River Valley Water Sanitation Commission (ORSANCO) to form the Ohio River Source Water Alliance (ORSWA) to implement protection programs for the Ohio River.

These activities include identification of possible sources of contamination, both manmade and natural, and designing strategies to mitigate those risks. GCWW also participates in ORSANCO's Organics Detection System, a river-wide water quality surveillance program designed to protect drinking water quality by consistently analyzing for common industrial contaminants.

The Hamilton To New Baltimore Ground Water Consortium

The Hamilton to New Baltimore Ground Water Consortium is a group of seven public and industrial ground water producers/suppliers in southwest Ohio. The Consortium maintains a network of early-warning monitoring stations, works with facilities that store hazardous substances to minimize the risk of spills, and educates the public on what they can do to protect ground water.

Through activities such as these, GCWW strives to assure future generations a plentiful supply of high-quality water.

Community Outreach

GCWW has an experienced Communications & Public Engagement Team that will work with Terrace Park officials to create a public information strategy to answer questions from residents about the transition of water service.

