

Village of Terrace Park Services

428 Elm Avenue

Website: <u>www.terracepark.org</u>

Facebook: https://www.facebook.com/terraceparkoh/ Forms: terracepark.org > Departments > Village Forms

Village Office 513-831-2138 ● TPPD-Non Emergency 513-831-2137

Village Website www.terracepark.org

The Terrace Park Village Website is a valuable source of information. It is regularly updated with meeting dates, council minutes, building and zoning info, ordinances, announcements and other timely information. You can find contacts for Village Council and Clubs, as well as any forms you may need to fill out.

Official Village Notification System

CodeRED is a high-speed emergency notification service by which Village Officials and TPPD can notify residents and businesses by email, text, telephone or cellular phone about emergency situations, as well as general announcements. Please go to the Terrace Park web site and click on the CodeRED icon to register you and your family. We also post notices on our website.

Resident Key Box

You may provide TPPD with a key to your home. In the event of an emergency or a family member is locked out, a key can be retrieved from TPPD's secure key box. Just drop by the Village office to complete the Resident Key Form (also available online) and submit with a key. On the form, a resident may indicate who is able to receive the key from TPPD. Identification will be checked before any keys are released to those listed on the form. Your information is only accessible by the office and officers.

Vacation Checks

TPPD provides "Vacation Checks" of your property while you are out of town. While on your trip, an officer will check your property and doors to ensure that all are secure. Each time your home is checked you will receive an "all OK" email. If anything suspicious is noted, the officer will contact you and the situation can be addressed. To receive a Vacation Check, fill out the Vacation Report available on the website and in the Office.

Condition Report

Through the same <u>link</u> as Vacation Checks you can report a condition such as a streetlight out, pothole or a damaged street sign, to name a few. Your report will generate an email that will be sent to the Village Administrator for the appropriate action. Your information is only accessible by the office and officers.

At Risk Residents-Informed Respons

With this database, we add any special circumstances that are important to a particular address, such as special medications, physical limitations, etc. If you would like to be added to this list, you can go to our website or stop by the office to fill out the confidential <u>form.</u> Police, Fire and EMS only, will have access to this information as needed. This is particularly helpful to first responders when they know important medical information. Now we can include information for people who are insulin dependent, suffer from seizures, have critical allergies, have a history of stroke, or any other special circumstances.

Community Building, Log Cabin and Village Green Rentals

Terrace Park residents may reserve the Community Building, Village Green or Log Cabin for parties, meetings, and other events. To reserve the Community Building or Log Cabin, check the community calendar (on our website), fill out a rental <u>agreement</u> from the office or website and bring that along with the security deposit of \$100.00 ("you trash it, we cash it"). The Village Green is free of charge; however, if more than 25 people will attend or the event will be more than 2 hours, you must rent a porta potty (Rumpke is often used 851-0122). All trash must be removed from the Green when the event is over. You can take it home or put it in the bins behind the Village Office.

Solicitors

The Village regulates solicitors and peddlers in the park. As stated in Terrace Park's Code of Ordinances, any solicitor who is actively selling or promoting a business must obtain a license at the Village office. The solicitor must complete a form and then background checks are completed. This 30 day license costs \$25.00. Once approved, Chief Hayhow will present the solicitor with a badge that must be visible at all times while in Terrace Park. If someone approaches your residence to sell or promote anything, make sure they are wearing this badge. If this person does not have an approved badge from TPPD, call the Village office.

This application process does not apply to anyone representing a religious or charitable non-for-profit organization, including political candidates. A license is not required for these individuals.

If you prefer to not be approached by any type of solicitor, the Village office has signs for your front door stating, "No canvassers, peddlers, solicitors". To receive one of these signs, stop by TP Village Office.

Environmental Services

Environmental Services is located across from the Village Green. Acceptable materials must be sorted to conform to the categories described below and deposited in the proper areas for contractor disposal. All yard waste must be from Terrace Park. The following items may be disposed of:

- Grass, leaves, small weeds, flowers- to be mixed for composting.
- Woody Materials-less than 3" diameter-Large Weeds
- Logs and Large Brush over 3" diameter, sawed to firewood length and left with the firewood.
- Dirt, rocks, and some concrete.

Miami Grove Nature Preserve

Miami Grove Parking Permit free for residents and can be obtained by:

- Sending an email to the police department with your name, address and phone number to hayhow@terracepark.org. Once the information has been verified the permit will be mailed to you.
- Applying in person, at the village office, during normal business hours with the same information and receive
 the permit without any delay.

Notary Service

Documents may be notarized at the Village office. Katie Lyons is a Notary and offers her services free of charge to Terrace Park residents. Please call TPVO at 831-2138 to make sure she is available.

Village Views

The Village Views is our village newspaper which comes out once a month. It is the best way to let people know what's going on or to advertise an event in Terrace Park (email to tpvillageviews@gmail.com).

Terrace Park Directory

The Terrace Park Historical Society revised the Directories in the Spring of 2024 and these are available in the village office. Directories are \$15.00. All proceeds go to TPHS. To make sure you are included in the next directory, go to tphistorical society.org.

Brush and Leaf Pick up

The Terrace Park Maintenance Department picks up brush every Monday and Tuesday. The maintenance department follows a specific route through the village with the goal of reaching each street at least once per week. Items too small to be picked up with a pitchfork should be placed in paper lawn waste bags. Items too large will be picked up by the backhoe after the regular route is finished.

Leaves are picked up in the fall. Leaves should not be bagged; they should just be blown/raked into piles at the edge of your yard (near the street, but not in the street). During leaf pick up, brush is not picked up. Our office notifies residents through CodeRED, the Village Website and our Facebook page when leaf pick up begins and ends. Do not mix leaves with brush. Leaf piles must be free of rocks, bricks, and foreign material as they can lead to costly equipment repairs and delays in leaf removal for the Village.

Recycling and Trash Pickup

As a village service, all residences receive either a large green wheeler or smaller red bin for RECYCLING. A homeowner must then leave the recycling container when moving from the residence. If you are a new resident and your purchased home did not come with a RECYCLING container, please contact the previous owner and try to retrieve the container. If you are unable to reach the previous owner, please contact the village office at 831-2138 for a replacement.

Homeowners provide their own TRASH containers which can be purchased from Rumpke or a hardware store. To purchase from Rumpke, please visit the Rumpke website. If you purchase from Rumpke, the cost is \$42 up front for the first year, then a 3.50 monthly charge after the first year. The benefit, they replace and damaged cans at no cost. Rumpke trash and recycling collection is paid for by the village and collected every Tuesday. **Place cans or bags out before 6 a.m. Tuesday, but not before 4 p.m. Monday.** Yard waste will not be collected by Rumpke. To properly dispose of hazardous wastes, please visit Hamilton County Solid Waste District's website at www.HamiltonCountyRecycles.org for local drop off sites.

Village Trees

A computerized tree inventory is maintained by the Village of Terrace Park. Information contained in the database includes location, species, size, and condition of over 2500 street trees. The program allows for the tracking of work requests through completion, providing a complete work history of individual trees. All of these trees are located in the Village right-of-way and are part of a comprehensive forestry management plan. Both public and private trees are valuable resources and contribute significantly to the quality of life in Terrace Park.

The map on file in the Village Office may help in determining if a tree is part of the urban forestry plan or is privately owned. The right-of-ways in Terrace Park vary from 20-60 feet. By using an imaginary line in the center of the street and measuring half the distance of the indicated right-of-way to the abutting property, you may be able to determine responsibility for a particular specimen.

Terrace Park has been designated Tree City USA for 39 years in a row. Contact Jerry Frankenhoff- Urban Forester trees@terracepark.org or 831-2138.

Special Information Regarding the Siren

In Terrace Park, the outdoor warning siren signals are tested at noon the first Wednesday of each month. **Steady Tone:** A **Tornado Warning** or a **Severe Thunderstorm Warning** during a Tornado Watch. In Hamilton County, the outdoor warning sirens will sound a steady tone for five (5) minutes. Seek safe shelter when severe weather threatens.

In case of warning sound: Turn on TV and radio for emergency information.

In and Around-Terrace Park Get Involved/Things to do

Terrace Park Emergency Services

In 1944, The Terrace Park Fire Department was founded by a small group of volunteers to protect the residents of Terrace Park. Today, the Terrace Park Emergency Services department includes volunteers for both fire and EMS. Extensive training is provided to all volunteers and the Village benefits by quick response time to emergencies. For more information about this volunteer opportunity, please contact John Maggard (EMS Chief) at maggard@terracepark.org or Steve Dronsfield (Fire Chief) at dronsfield@terracepark.org or Steve Dronsfield (Fire Chief) at maggard@terracepark.org or Steve Dronsfield (Fire Chief) at dronsfield@terracepark.org or Steve Dronsfield (Fire Chief) at dronsfield@terracepark.org or Steve Dronsfield (Fire Chief) at dronsfield@terracepark.org or dronsfield@terracepark.org or maggard@terracepark.org or <a

Terrace Park Garden Club

Founded in 1920, the Terrace Park Garden Club is open to all residents of Terrace Park. Our mission is to promote gardening, further our knowledge of it, and contribute to the community with our five civic gardens and other community projects. Please contact Tina Hesser at 513-520-8912 or email tinahesser482@hotmail.com

Terrace Park Moms Club

Looking to connect with other preschool moms? Have a newborn and need advice on area pediatricians? Join Terrace Park Moms! Our goal is to create a group for moms to connect with other moms...whether through weekly stroller walks/playdates or online discussion boards. Please join the Terrace Park Moms Group on Facebook.

Terrace Park Woman's Club

The Terrace Park Woman's Club enjoys programs presented by members on assigned topics of general interest. Meetings in members' homes on the 3rd Monday of the month from October through May; the Club encourages greater intellectual and social growth. Please contact Sandy Ader sader@cinci.rr.com (c): 513-448-8780 (h): 513-831-8953

Terrace Park Democratic Club

The Place for Information, Education, and Action. The TP Democratic Club is a group of progressive-minded individuals which meets on the 4th Monday of every month at 7:00PM in the Terrace Park Community Building. Please contact Clare Williams

Village Views

Our local paper is delivered for free to every home and business in Terrace Park! We are funded by income received from our ads and personal donations, receiving no financial support from the Village. Your donation is tax deductible per IRS regulations. Please contact Steve Early, Editor, tpvillageviews@gmail.com.

Kindervelt #76

Kindervelt is an all-volunteer organization dedicated to raising funds for Cincinnati Children's Hospital Medical Center. It is composed of neighborhood groups joined together by a central, city-wide board of trustees. It is the largest auxiliary of CCHMC and is recognized as one of greater Cincinnati's outstanding volunteer organizations. Please contact tpkindervelt76@qmail.com for more information.

Indian Hill Winter Club

The Indian Hill Winter Club is a private club, located at 10005 Fletcher Rd, Camp Dennison, OH. The IHWC offers Ice Skating, Figure Skating, Ice Hockey, Paddle Tennis, Curling and Fitness Classes for all ages. See https://linearchy.com for more information.

The Terrace Park Historical Society was founded in the fall of 2001 and continues to be an integral part of Terrace Park today. The mission of the Terrace Park Historical Society is to foster understanding of and appreciation for the historic heritage of Terrace Park. Please Contact tphistoricalsociety@gmail.com, 248-1777 or tphistoricalsociety.org.

Terrace Park Recreation Committee

TPRC organizes and provides facilities for youth sports such as baseball, basketball, lacrosse and soccer. See www.tprc.net for more information.

Terrace Park Swim & Tennis Club

Terrace Park Swim & Tennis Club is a private, non-profit swim and tennis club established in 1956 to provide a place for family fun and community involvement. A member-elected Board comprised of club member volunteers governs it. Membership is open to all. www.terraceparkswimclub.com

Terrace Park Country Club

Have fun with friends and family while enjoying the 18-Hole golf course, outdoor and indoor practice facilities, state-of-the-art golf simulator, platform tennis, pickle ball, swimming pool, fitness center, multiple dining and bar spaces and many year-round family activities. Visit https://www.terraceparkcc.com/

St. Thomas Episcopal Church

St. Thomas is an Episcopal church founded as a mission over 140 years ago. To find out more about programs St. Thomas offers, visit https://stthomasepiscopal.org/

TP Listserv

The majority of TP Listserv members are residents and employees of Terrace Park, **but** this is not guaranteed. Consider that your message, email address, and signature line become public information. Email is easily forwarded, quoted out of context, etc. There's also an archive of past messages available to TP Listserv members on the website. The list serve is **not** managed or monitored for content by the Village office. To sign up for the TP listserv go to https://archives.simplelists.com/subscribe/tplist

The TP Listserv is intended for non-commercial activity. Acceptable offers include yard sales, items for sale including household items, tickets, cars, homes (owned by person posting and not as a commercial venture), babysitting, construction and repair services, students offering part-time or summer work and fundraisers for non-profit organizations in Terrace Park and surrounding neighborhoods. Requesting recommendations and giving endorsements when they've been requested is fine. TP Listserv is not monitored by the Village Office or TPPD on a regular basis and should not be considered a way to notify the office of an incident or issue. Please call 513-831-2138 to make reports or requests. While the office sometimes conveys information on the TPList, important and official notices are sent through CodeRED, the Village Facebook Page and the Village Website.

Grand Valley

Terrace Park residents have access to the lake and walking trails at Grand Valley nature preserve. Located in Camp Dennison, just a few minutes from Terrace Park, Grand Valley was acquired by Indian Hill in 2002. The preserve was designed to restore wildlife and provide areas for walking, canoeing and fishing. This preserve is strictly limited to Indian Hill residents and Indian Hill Water customers, which includes Terrace Park residents. An access key is required and can be obtained at the Indian Hill Administration building (6525 Drake Rd) 8:00-5:00 Mon-Fri with proof of residency. For more info. visit www.ihill.org/grandvalley/grandvalley.aspx.

Annual All-Village Events

Memorial Day-parade and ceremony on Village Green – Monday of Memorial Day weekend **Labor Day** Festival, parade, and 5K –Labor Day weekend – sponsored by TPRC **Luminaria & Lighting of the Village Christmas Tree**- -- usually the first Sunday in December—sponsored by Kindervelt #76

Pancake Supper (November)—sponsored by Terrace Park Volunteer Emergency Services